

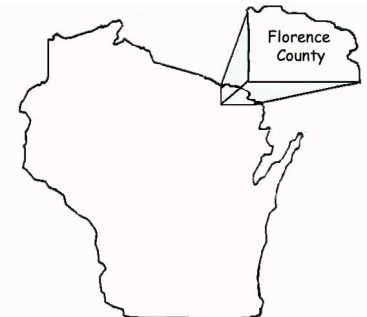
NOTES

2013 GUIDE TO SERVICES

FOR
FLORENCE COUNTY
RESIDENTS

Presented by:
Florence County
University of
Wisconsin
Extension

**Phone: 715-528-4480
or 715-528-5490
Fax: 715-528-5172**



Web site:
www.uwex.edu/ces/cty/florence

**UW
Extension**
Cooperative Extension

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NOTES

NOTES

Quick Reference Numbers

Aging 715-528-4890
Toll Free 1-855-528-2372
*Family Caregiver Information
& Elderly Support*

Caring House 715-528-5161
Domestic Abuse & Sexual Assault

Family Center 715-528-5566
Parent Education & Support

Head Start 715-528-5880
*Birth to 5
School Readiness*

Health Department · 715-528-4837

Housing 715-528-3475

Human Services 715-528-3296
Or toll-free 1-888-452-3296
Children & Family Services

Job Center 715-251-1144
Or toll free 1-888-258-9966
Employment Services

Library 715-528-3094

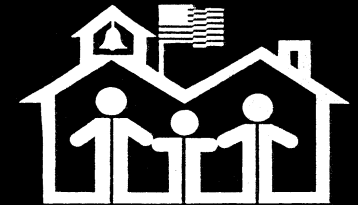
Northeast Wisconsin Technical
College 1-866-528-5883
Florence Community Learning Center

Sheriff 715-528-3346

St. Vincent De Paul 715-528-4720
Support for Low Income Families

WIC (Women, Infants & Children)
..... 715-528-4837
Food Vouchers

Emergency 911
Poison Control
1-800-222-1222



Florence County

Florence Schools
Business Office
715-528-3218
from Spread Eagle
715-696-3203
Elementary School
715-528-3262
from Spread Eagle
715-696-3203
Middle/High School
715-528-3215
www.florence.k12.wi.us

Florence County Extension Office

- *Community Development
715-528-4480 Ext 116
- *Family Living
715-528-4480 Ext 118
- *Nutrition Education
715-528-5490 Ext 115
- *4H/Youth Development
715-528-5490 Ext 114
- *Agriculture/Horticulture
715-528-4480 Ext 113

Educational Programming

Education



Our Purpose...

University of Wisconsin-Extension
 We teach, learn, lead and serve, connecting people with the University of Wisconsin and engaging with them in transforming lives and communities

We are committed to:

- *Community
- *Discovery
- *Inclusiveness
- *Relationships
- *Respect

Our education programs focus on the issues, assets, and needs of the communities we serve.

Providing Educational Programming In:

- *Community Development
- *Natural Resources
- *Family Living
- *Nutrition Education
- *4-H & Youth Development
- *Horticulture/Master Gardening
- *Agriculture Information

University of Wisconsin-Extension
 United States Department of Agriculture

An EEO/Affirmative Action employer.
 University of Wisconsin-Extension provides Equal Opportunities in Employment and Programming. Including Title IX and ADA Requirements.

**YOUR
 FLORENCE
 COUNTY
 EXTENSION
 OFFICE**



Agency/Program Name: Florence School District
Who is Served: 4 year Kindergarten through 12th Grade
Services Provided: Active Learning through: 4yr K-12 Adventure Education programming. SAGE Grant allows for smaller class sizes at the elementary school. Library services, including career resources, skill enhancement services via PLATO, computer/internet/Wi-Fi access and tax forms. On-line classes for college—credits through NWTc classroom and distance learning opportunities. Free/Reduced Breakfast and/or Lunch.
Contact: Florence School Administrative Office
 715-528-3218
Location: Florence School District Administrative Office
 425 Olive Ave
 Florence, WI 54121
Hours: M–F, 7:30am - 4pm; Summer hours: M–F, 7:30am - 3pm
Cost: No fee to participate
Website: www.florence.k12.wi.us

Agency/Program Name: University of Wisconsin-Extension
Who is Served: Nutrition Education Program serves Food Share eligible families. All other Extension programs are open to everyone.
Services Provided: Educational programs include: Family Living Programs (financial management, parent and family issues); Nutrition Education (food/nutrition classes/workshops, questions answered); Youth Development (4-H, Fun Food & Fitness and other youth programming); Community Development (Community and natural resource planning, organizational development, strategic planning, and conflict negotiation); Agriculture/Horticulture (Ag and Hort questions, Master Gardener Volunteer Program)
Contact: **Family Living:**
 Jenette Chiamulera 715-528-5490, ext.118
Nutrition Education:
 Jeanne Richard 715-528-5490, Ext.115
4H/Youth Development:
 Meg Dallapiazza 715-528-5490, Ext.114
Community Development:
 Corrin Seaman 715-528-4480, Ext.116
Agriculture/Horticulture:
 Scott Reuss 715-732-7510
Location: Florence Natural Resource Center
 5628 Forestry Dr.
 Florence, WI 54121
Hours: M – Th, 8:00am - 4:00pm and by appointment on Friday
Cost: Most services are free or minimal cost
Website: http://www.uwex.edu/ces/cty/florence
Online certificate and degree courses:
 distancelearning.wisconsin.edu

Agency/Program Name: Florence Natural Resource & Wild Rivers Interpretive Center & Visitor Center
Who is Served: General Public
Services Provided: Burning Permits, Fishing and Hunting licenses, gift shop, Visitor & Tourist, Natural Resource, WI DNR, County, Forestry & Parks, and USDA Forest Service information, Boat-ATV/UTV and snowmobile licensing, DMV licensing.
Contact: Lori Moore, Director
715-528-5377 ext. 101
Toll free: 1-888-889-0049, ext.101
Location: 5638 Forestry Dr.
Florence, WI 54121
Corner of US2 & Hwy 101/70
Hours: December-March: M - F, 9am-4pm
April-November: M - F, 8am-4pm, S- 9am-3pm
DMV Licensing: M & W, 7am-5pm
Cost: License Fees, Donations accepted
Website: exploreflorencecounty.com

Financial Counseling

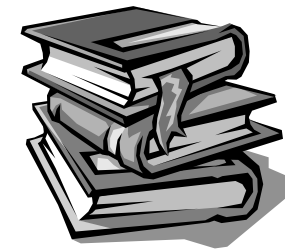
Agency/Program Name: Greenpath Debt Solutions
Who is Served: All who need help.
Services Provided: Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Services available by telephone.
Contact: 906-228-5505
Toll free: 1-888-776-6735
Location: 712 Chippewa Sq.
Suite 102
Marquette, MI 49855
Hours: M-F, 8am - 5pm; Evenings by appointment only
Cost: Initial financial consultations are free

Education

Agency/Program Name: Northeast WI Technical College (NWTC)
Who is Served: Age 17 and over
Services Provided: Adult Continuing Education, High School Equivalency Diploma (HSED), General Education Development (GED)
Contact: Sally Miller, Regional Coordinator
715-251-3790
Toll free: 1-866-528-5883
Location: 705 Washington Ave
Niagara, WI 54151
Hours: Office: M-Th, 8:30am-7pm F, 8:30am-3:30pm, Class times to be determined
Cost: Variable
Email: north@nwtc.edu

Agency/Program Name: Wisconsin Job Center Forward Service Corporation
► **See Employment** section for program & contact information

Agency/Program Name: Florence County Library
Who is Served: All Ages
Services Provided: Summer reading program, internet/Wi-Fi access, word processing, on-line catalog, interlibrary loan audio/video/books, and tax forms.
Contact: 715-528-3094
Fax: 715-528-5330
Location: 400 Olive Ave
PO Box 440
Florence, WI 54121
Hours: T-F, 10am - 6PM; Sat, 9am-12pm
Cost: None
Website: On-line catalog: <http://www.infosoup.org>



Agency/Program Name: University of Wisconsin-Extension
4-H/Youth
▶ **See Education** section for programs & contact information

Agency/Program Name: Family Center
Who is Served: Area families and child care providers who care for children (primarily) birth to 5. Parenting classes.
Services Provided: Playgroups: September thru June.
Contact: Brenda Paulson
715-528-5566
Location: 612 Lake Ave.
PO Box 17
Florence, WI 54121
One block west of the Courthouse
Hours: Tuesday at the Family Center, Wednesday at the Hillcrest School, 10am-11:30am. Car seat technician available on request.
Cost: None, Donations accepted
Email: fcfamily@borderland.net.net
Website: <http://www.florencewisconsin.com/Family>

Agency/Program Name: Big Brothers, Big Sisters of the Bay Area Youth
Who is Served: Ages 6-16
Services Provided: Mentoring Services in communities and schools. One on one in the community and mentors with kids in school for one hour per week.
Contact: Tanya Schuster, Executive Director
Toll free: 1-866-676-2227
Local: Sharon Kazianka, 906-774-2180
Location: 1100 Ludington St
Suite 302
Escanaba, MI 49829
Hours: M – F, 8am—5pm
Cost: None



Agency/Program Name: Wisconsin Judicare
Who is Served: Residents who meet income guidelines
Services Provided: Legal help involving bankruptcy, social security and SSI, family law, health, housing, income maintenance, tax matters and Indian Law.
Contact: 715-842-1681
Toll free: 1-800-472-1638
Location: Wisconsin Judicare
300 Third St. Suite 210
Wausau, WI 54402
Hours: M – F, 8:30am - 4:30pm
Cost: No cost to apply
Email: info@judicare.org
Website: www.judicare.org

Veterans

Agency/Program Name: Veterans Service
Who is Served: Veterans or Veteran's next-of-kin.
Services Provided: Advocacy, help with forms (grants/loans, subsistence aid, medical assistance, disability, social security, pension), military service/honor guard, grave markers.
Contact: Dennis Doll
Veteran's Service Officer
906/282-3345
Location: Florence WI 54121
Hours: Call for appointment. House visits possible
Cost: Normally free of charge



Abuse Help: Domestic/ Sexual/Child/Elder

Agency/Program Name: NEWCAP, Inc.
 ▶ **See Reproductive Health/Pregnancy Assistance** section for programs & contact information

Agency/Program Name: Florence County Human Services
 ▶ **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: Caring House, Florence County Outreach Office
Who is Served: All victims of domestic violence and sexual assault.
Services Provided: Counseling (individual and group), transportation, education, support, advocacy (legal, medical, Housing) support, court accompaniment. Shelter located in Iron Mountain for victims of domestic abuse.

Contact: Donna Fayas-Johnson
 715-528-5161
 Fax: 715-528-5173
 Toll free: 1-800-392-7839

Location: Florence County Courthouse
 501 Lake Ave
 Florence, WI 54121

Hours: M – F, 8am–4pm, 24 Hour Crisis Line
Cost: Service free and confidential

Substance Abuse Help

Agency/Program Name: Florence County Human Services
 ▶ **See Mental Health/Disability Assistance** section for programs & contact information

Birth to Three

Agency/Program Name: University of Wisconsin-Extension Family Living Agent
 ▶ **See Education** section for program & contact information

Agency/Program Name: Florence County Human Services
 ▶ **See Mental Health/Disability Assistance** section for program & contact information

Child Care

Agency/Program Name: Just-4-Kids Child Care
Who is Served: Children 6 wks to 12 yrs. old; Head Start 3 to 5 yrs.
Services Provided: Head Start program, Preschool and child care Services, before and after School Child Care, Inclusive Classroom.
Contact: Shelley Dumais— Owner
 715-251-4761 (Niagara)
 715-528-5880 (Florence)
Location: 900 W. Chapin St.
 Florence, WI 54121
Hours: Child Care: M–F: 6am–5:30pm; HeadStart: M–Th 8am–12pm
Cost: Hourly and full time weekly rates available according to age.

Agency/Program Name: Wisconsin Job Center Forward Service Corporation
 ▶ **See Employment** section for program & contact information

Agency/Program Name: University of Wisconsin-Extension Family Living Agent
 ▶ **See Education** section for program & contact information



Employment

Agency/Program Name: Wisconsin Job Center/Forward Service Corporation
Who is Served: General Public
Services Provided: Employment search, job retention and Educational Programming. Assistance with: resume writing, career decision making, educational funding, child care needs, and obtaining High School Diplomas. Link to: Department of Vocational Rehabilitation (DVR), Experience Works (employment assistance for age 55+), Job Corps, Veterans Services, Job Service (unemployment services), Workforce Investment Act (WIA)
Contact: Cheryl Neuens
 715-251-1144
Location: Wisconsin Job Center
 705 Washington Ave
 PO Box 45
 Niagara, WI 54151
Hours: Mon & Tues, 8am - Noon & 12:30pm - 4:30pm
 Also available on Fridays from 9:00am-Noon at the Florence Library. Available Wed., Thurs., and Fri. by appointment only.
Cost: Free, nonprofit agency
Email: cneuencneuens@fsc-corg.org

Business Assistance

Agency/Program Name: Florence Economic Development
Who is Served: Florence Co. Business owners and entrepreneurs.
Services Provided: Business start-up & expansion loans, business counseling, community development, business promotion
Contact: Wendy Gehlhoff
Location: 501 Lake Ave.
 Florence, WI 54121
 715-528-3294
 Lower level of the courthouse
Hours: M, T, Th, F—10am-4pm W—8am-4pm
Cost: None
Email: wgehlhoff@co.florence.wi.us
Website: http://exploreflorencecounty.com/economic_development/overview/

Clothing Assistance

Agency/Program Name: St. Vincent DePaul
 ▶ **See Housing Assistance** section for programs & contact information

Income Assistance

Agency/Program Name: Social Security Administration
 ▶ **See Mental Health/Disability Assistance** section for programs & contact information

Emergency Services

Agency/Program Name: Florence County Sheriff's Office
Who is Served: Everyone
Services Provided: Police, 911, Emergency Management
Contact: Sheriff Jeff Rickaby
 Sheriff's Office:
 715/528-3346 Florence
 715/589-4406 Aurora
 715/696-3911 Spread Eagle
 800/235-9897 Toll-Free
Location: 501 Lake Ave
 Florence, WI 54121
Hours: 24/7/365
Email: jrickaby@co.florence.wi.us

Agency/Program Name: St. Vincent DePaul
 ▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army
 ▶ **See Housing Assistance** section for programs & contact information

Utility Assistance

Agency/Program Name: Lifeline
Who is Served: Customers meeting Income guidelines.
Services Provided: Reduced phone bill.
Contact: Niagara Telephone Company
 Raynie Richardson
 715/528-3344
Location: 1133 Main St
 Niagara, WI 54121
Hours: M-F, 8am-5pm
Cost: Variable

Agency/Program Name: NEWCAP, Inc.
 ▶ **See Reproductive Health/Pregnancy Assistance** section for programs & contact information

Agency/Program Name: Salvation Army
 ▶ **See Housing Assistance** section for programs & contact information

Food Assistance

Agency/Program Name: Florence County Human Services
 ▶ **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: St. Vincent DePaul
 ▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army
 ▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: ACCESS
 ▶ **See Health Care Assistance** section for programs & contact information

Business Assistance

Agency/Program Name: Woodland Kitchen and Business Incubator
Who is Served: A certified, fully-equipped, inspected and licensed commercial kitchen, for use by growers, food processors, caterers, restaurants, chefs, special event food vendors, bakers, groups, and organizations.
Services Provided: Writing a business plan, labeling, packaging, marketing and distribution.
Contact: Carrie Groy
 715-589-2768
Location: 2030 Calvary Drive
 PO Box 226
 Aurora, WI
Hours: By appointment
Cost: \$10/hour for the use of the kitchen
Email: woodlandkitchen@nwtc.edu
Website: www.nwtc.edu/woodlandkitchen

Health Care Assistance

Agency/Program Name: Florence County Health Department
Who is Served: All Ages
Services Provided: Wisconsin Women, Infant, & Children (WIC) Program, Healthcheck, Immunization, Wisconsin Well Woman Program, Fluoride Supplementation, children with Special Health Care Needs, (information and referral as needed), radon and water testing kits, and other Public Health programs.
Contact: Annette Seibold RN MS
 Mary Blazer RN
 715-528-4837
Location: Florence County Courthouse
 501 Lake Ave
 Florence, WI 54121
Hours: M - F, 8:30am - Noon & 12:30pm - 4:00pm
Cost: Call or email for current rates.
Email: aseibold@co.florence.wi.us

Health Care Assistance

Agency/Program Name: Oscar G. Johnson Veteran's Medical Ctr.
Who is Served: Veterans meeting eligibility criteria.
Services Provided: Acute/medical/surgical hospital, outpatient services, outpatient clinics and pharmacy.
Contact: 906-774-3300
Location: 325 East H St.
 Iron Mountain, MI 49801
Hours: Outpatient services: M - F, 8am - 4:30pm
Cost: Variable

Agency/Program Name: ACCESS
Who is Served: All ages
Services Provided: Access is a website for people who live in Wisconsin to find out if they might be able to get: Help with buying food, low- or no-cost health care, help with buying prescription drugs or special tax credits.
Contact: Free Internet use and assistance available at most libraries
Hours: 24 hours/7 days a week
Cost: Service free and confidential
Website: www.access.wisconsin.gov

Mental Health/ Disability Assistance

Agency/Program Name: Social Security Administration
Who is Served: Families and individuals in need of services provided.
Services Provided: Information on retirement benefits, disability benefits, survivor benefits and Supplemental Security Income (SSI).
Contact: Toll-free: 1-800-772-1213
Location: 2023 Navajo St
 Rhinelander, WI 54501
Hours: M-F, 9am - 3:30pm
Cost: None
Website: www.socialsecurity.gov

Housing Assistance

Agency/Program Name: St. Vincent DePaul
Who is Served: Any Florence County resident within income guidelines.
Services Provided: Food pantry, government commodities, rent (NEWCAP), utilities, Thrift Store, back to school supplies, Christmas toys, clothing, emergency needs, garden supplies.
Contact: Dorothy Vayda or Anne Leshke
 715-528-4720
Location: 400 Central Ave
 Florence, WI 54121
Hours: Tu, Th & F, 9am-5pm, W, 9am - 6pm, Sat, 9am - 2pm

Agency/Program Name: Salvation Army
Who is Served: Any Florence County resident within income guidelines.
Services Provided: Rent, utilities, traveler's emergency funds, emergency food, and shelter funds
Contact: Dorothy Vayda
 715-528-4720
 Emergency Services: Sheriff's Dept 715-528-3346
Location: 400 Central Ave.
 Florence, WI 54121
Cost: None

Utility Assistance

Agency/Program Name: Florence County Human Services—Energy Assistance
Who is Served: Income-qualified customers
Services Provided: Pay for heating and electric; Apply between October 1 and May 5. Appointment times are limited. Must have photo identification, proof of income for previous 3 months, social security cards for all household members and current utility bill.
Contact: Colleen Moller (at Florence County Housing)
 715-528-3475
Location: Courthouse
 501 Lake Ave
 Florence, WI 54121
Hours: M & W, 8am - 4pm
Cost: No cost to apply

Housing Assistance

Agency/Program Name: Florence County Housing
Who is Served: Low to moderate income residents.
Services Provided: Provides no-interest deferred payment home repair loans for low-to-moderate income home owners. Provides one-time emergency assistance payment of utilities and rent.

Contact: Colleen Moller or Jen Steber
 715-528-3475
 Toll free: 1-888-452-3296

Location: Florence County Courthouse
 501 Lake Ave
 PO Box 170
 Florence, WI 54121

Hours: M - F, 8:30am - Noon & 12:30pm - 4:00pm

Email: cmoller@co.florence.wi.us

Agency/Program Name: NEWCAP, Inc.
 ▶ **See Reproductive Health/Pregnancy Assistance**
 section for programs & contact information

Agency/Program Name: USDA Rural Development
Who is Served: Very low to moderate income families.
Services Provided: Loans and grants to purchase and repair homes.

Contact: Brian Hudson
 715-524-8522, ext. 4

Location: Shawano Area Office
 603B Lakeland Rd
 Shawano, WI 54166
 Willing to meet with you at your location.

Hours: M-F, 8am - 4:30pm, Individual appointments can be arranged.

Cost: Varies by program

Email: RD.Shawano@wi.usda.gov

Website: www.rurdev.usda.gov/wi



Mental Health/ Disability Assistance

Agency/Program Name: Florence County Human Services
Who is Served: Individuals and Families in Florence County
Services Provided: Economic Support—Food Share, Medical Assistance, Badgercare, Wisconsin Home Energy and Assistance Program (WHEAP); Children & Family (Child Abuse, Neglect, Juvenile Court, Foster Care Licensing, Kinship Care) Community Services/ Long-Term Support (Frail Elderly, Mental Health, Developmentally/ Physically Disabled, Substance Abuse, Birth to Three, Family Support, Elder Abuse & Neglect).

Contact: Jen Steber—Director
 715-528-3470
 Toll free: 1-888-452-3296
 Fax: 715-528-3341

Location: Florence County Human Services Department
 501 Lake Ave
 PO Box 170
 Florence, WI 54121

Hours: M - F, 8:30am - Noon & 12:30pm - 4:00pm

Cost: Most programs are no charge. Sliding fee scale for some programs.

Email: jsteber@co.florence.wi.us

Reproductive Health/ Pregnancy Assistance

Agency/Program Name: NEWCAP, Inc.
Who is Served: Any resident who meets income guidelines
Services Provided: Emergency shelter subsidy; home weatherization; Section 8 housing vouchers, Reproductive Health Help.

Contact: 715-528-4346

Location: 612 Lake St.
 Florence, WI 54121

Hours: Th, 8am-4pm, F, 8am-1pm

Cost: None

Website: www.newcap.org

Reproductive Health/ Pregnancy Assistance

Agency/Program Name: Birthright
Who is Served: Women who are pregnant.
Services Provided: Pregnancy service providing practical and emotional support for women who are pregnant or who may be pregnant and are in need of assistance.
Contact: 906-774-1822 or Carol, 906-774-7539
Location: 617 S Stephenson Ave.
 Iron Mountain, MI 49801
Hours: M, 1pm-4pm, W & F 12pm-3pm, By appointment
Cost: Services are voluntary, confidential, and free of charge.

Agency/Program Name: Catholic Charities
Who is Served: Families with an unplanned pregnancy
Services Provided: Services are provided to those who choose parenting or adoption. Social workers are able to meet with families where it is convenient. Also offers adoption services.
Contact: Tara DeGrave
 920-272-8234
Location: 1825 Riverside Drive
 Green Bay, WI
 Home visits possible
Hours: M T & F, 8am-4:30pm, W & TH, 8am-8pm
Cost: Services are voluntary, confidential, free of charge and open to all faiths.

Prescription Assistance

Agency/Program Name: Dickinson County Healthcare System (DCHS) Prescription Assistance Program
Who is Served: Anyone who meets income eligibility guidelines
Services Provided: Helps match individuals who have no prescription coverage to existing pharmaceutical programs so they may receive prescriptions at no cost.
Contact: 906-774-4404
 Toll free: 1-866-309-4404
Location: DCHS
 Crystal Lake Building
 800 Crystal Lake Blvd.
 Suite 102A
 Iron Mountain, MI 49801
Hours: M-Th, 9am-4pm
Cost: Service is free

Prescription Assistance

Agency/Program Name: ACCESS
 ▶ See Health Assistance section for programs & contact information

Elder Assistance

Agency/Program Name: ADRC of Florence County
 Florence County Aging
Who is Served: Age 60+ or disabled based on waiver, or spouse of person age 60+.
Services Provided: Information and assistance, Benefit Specialist program, Senior meals/nutrition, transportation, outreach, family caregiver support, Homestead Tax, Alzheimer's support, support groups, Senior Care—prescription assistance, intergenerational programs, and long-term care and options assistance.
Contact: Barb Bauer or Lori Friberg
 715-528-4890 Toll free: 1-855-528-ADRC (2372)
Location: Florence County Courthouse
 501 Lake Ave
 P O Box 140
 Florence, WI 54121
Hours: M - F, 8:30am-4pm, Weekends by Appointment
Cost: Services offered on a donation basis
Email: Email: bbauer@co.florence.wi.us

Agency/Program Name: Florence County Human Services
 ▶ See Mental Health/Disability Assistance section for programs & contact information

Agency/Program Name: Wisconsin Senior Care
Who is Served: WI residents 65+ who meet income guidelines
Services Provided: Prescription Drugs for Wisconsin Seniors
Contact: Toll free: 1-800-657-2038
 Or contact Florence County Aging
Location: Department of Health Services
 1 West Wilson St.
 Madison, WI 53703
Hours: M - F, 7am -6pm
Cost: Annual enrollment fee \$30; Costs variable
Website: dhs.wisconsin.gov/seniorcare/

Agency/Program Name: University of Wisconsin-Extension
 Family Living Agent
 ▶ See Education section for program & contact information